



## Dunedin Community Mediation

### About us

We are a diverse group of people from our community, interested in peaceful conflict resolution.

We saw the success of community mediation in other places such as Christchurch. We wanted the people of Dunedin to have the choice of mediation for resolving their conflicts without cost being a barrier.

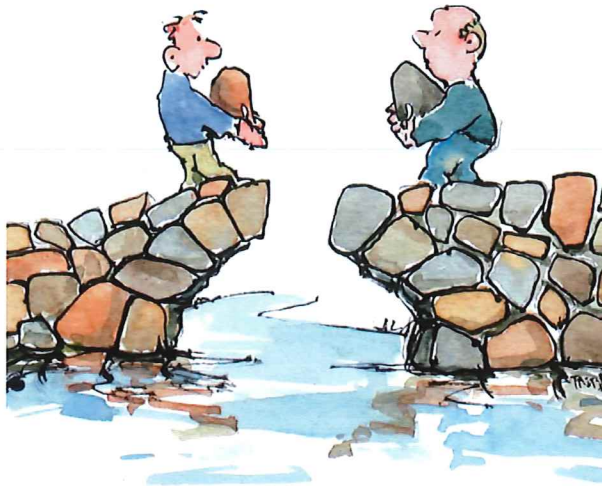
We are a not-for-profit organisation funded by grants and donations.

#### Friends of Dunedin Community Mediation:

You can support us by becoming a friend by registering with a minimum donation of \$20.

To make a donation please email us or donate via the website.

Thank you.



## Dunedin Community Mediation

### Contact us

**PHONE:** Please leave your name and phone number at Dunedin Community House (471-6150) and we will get back to you.

**EMAIL:** [dcmediate@gmail.com](mailto:dcmediate@gmail.com)

**WEBSITE:** [dunedincommunitymediation.org.nz](http://dunedincommunitymediation.org.nz)

**CHARITIES No:** CC51198



## Dunedin Community Mediation

# Do you need help to solve a disagreement with someone?

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- Problems and disagreements happen in the community between neighbours, clubs, families and other groups.
  - People try to sort things out but sometimes they just can't and relationships suffer.
  - We are **DUNEDIN COMMUNITY MEDIATION**. Our aim is to provide good quality mediation to help people work things out together.
  - Most mediations are free.

## What is mediation?

- Mediation is a peaceful and respectful method of resolving conflict.
- People with a disagreement sit down together with skilled mediators.
- With the support of the mediators and through listening and talking with each other, people work toward solutions that they are all comfortable with.

## What is the mediator's job?

- Mediators do not take sides, blame or tell people what to do.
- They do not make decisions or judgments or give legal advice.
- Mediators guide people through the mediation process.
- They encourage honest respectful conversations which are confidential to those taking part.



## Why choose mediation?

Conflict is a natural part of life. By talking together in mediation, people can work through their problems and enjoy better relationships.

You may not be sure that the other people will want to take part in mediation, but they usually do. Almost everyone in a disagreement wants it to stop, even though it may not feel like that at the moment.

Our mediators are community members who are well trained and supported. They have a wide variety of career backgrounds and they share a commitment to serve our community.

## Who can use this service?

Dunedin Community Mediation is available to groups or individuals experiencing conflict, including families.

We can also offer facilitation to help your group work its way through a difficult issue or important decision.

Some legal issues may not be suitable for community mediation.

## What to do to get started?

- People with a problem contact our service.
- Then we contact those involved and ask everyone to come to a mediation meeting.
- It is their decision to try and solve the problem in this way. No-one is forced to attend.
- Mediation takes place at a time convenient to the people involved in a community venue where they feel comfortable.
- Most mediations are free.

## What will this service cost?

Nearly all mediations are free. Some organisations will be able to pay. Please ask if you are unsure.

You may choose to give a small donation after your mediation.

